Safe Travels Quote Request/Order Generator Service Specifications

Trawick International provides a web service to generate quotes and process orders. This service is provided for interested 3rd party partners who wish to generate quotes and/or process orders through a B2B mechanism. The service supports transmitting values via HTTP POST and provides a JSON encoded response object.

\* Denotes Required Field

# Service URL (Test)

<https://orderstest.trawickinternational.com/Order.ashx>

You can also test using our test harness page:

<https://orderstest.trawickinternational.com/test/TestOrderPost.aspx>

# Service URL (Production)

<https://orders.trawickinternational.com/Order.ashx>

# Service Request

All values should be submitted via HTTP POST. The values are listed in the sections below. The Quote Generation sections detail the values that must be submitted to generate a quote. Note these are also required to process an Order. An order is really processing as Quote + Order.

# Quote Generation

## Safe Travels USA

*\*required field*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 16 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | Char 2 | See Country ISO Code List | == US |
| country\* | Origin Country | Char 2 | US | != US |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels International

*\*required field*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 19 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 365 days |
| DOB1\* | Traveler 1 DOB | Date |  |  |
| DOB{n} | Traveler {n} DOB | Date |  |  |
| destination\* | Destination Country | String | [Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx) |  |
| country\* | Origin Country | String | [Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx) | = destination |
| policy\_max\* | Policy Plan | String | 50000.00  100000.00  250000.00  500000.00  1000000.00 |  |
| deductible | Deductible Amount | String | $0  $50  $100  $250  $500  $1,000  $2,500  $5,000 |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000  Option 5: Increase to $1,000,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4  Class 5 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels International Trip Cancellation

*\*required field*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 24 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 30 days |
| DOB1\* | Traveler 1 DOB | Date | mm/dd/yyyy |  |
| DOB{n} | Traveler {n} DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | US | !=US |
| country\* | Origin Country | String | [Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx) | = destination |
| policy\_max\* | Policy Plan | String | 250000.00 |  |
| deductible | Deductible Amount | String | $0 |  |
| trip\_cost\_per\_person | Trip Cost Per Person | Numeric |  | >10000 |
| trip\_purchase\_date | Trip Purchase Data | Date | mm/dd/yyyy |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000  Option 5: Increase to $1,000,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4  Class 5 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

## Safe Travels USA Trip Cancellation

*\*required field*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Field Name | Description | Field Type | Values | Disqualify Condition |
| product\* | Product ID | Numeric | 28 |  |
| eff\_date\* | Effective Date | Date |  |  |
| term\_date\* | Termination Date | Date |  | eff\_date + 30 days |
| DOB1\* | Traveler 1 DOB | Date | mm/dd/yyyy |  |
| DOB{n} | Traveler {n} DOB | Date | mm/dd/yyyy |  |
| destination\* | Destination Country | String | [Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx) | = US |
| country\* | Origin Country | String | [Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx) | = destination |
| policy\_max\* | Policy Plan | String | 250000.00 |  |
| deductible | Deductible Amount | String | $0 |  |
| trip\_cost\_per\_person | Trip Cost Per Person | Numeric |  | >25000 |
| trip\_purchase\_date | Trip Purchase Data | Date | mm/dd/yyyy |  |
| ad-d\_upgrade | AD&D Upgrade | String | None  Option 1: Increase to $50,000  Option 2: Increase to $100,000  Option 3: Increase to $250,000  Option 4: Increase to $500,000 |  |
| sports | Coverage Option - Sports | String | No  Yes  Class 1  Class 2  Class 3  Class 4 |  |
| extreme\_sports | Coverage Options – Extreme Sports | String | No  Yes |  |
| home\_country | Coverage Option - Home Country | String | No  Yes |  |
| baggage | Baggage Coverage | String | No  Up to $1000  Up to $1500  Up to $2000  Up to $2500  Up to $3000  Up to $3500 |  |

# Order Generation

* **completeOrder** (must equal “true”) to Generate Order
* **t1First** Traveler 1 First Name\*
* **t1Middle** Traveler 1 Middle Name
* **t1Last** Traveler 1 Last Name\*
* **t1Gender** Traveler 1 Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
| * N/A | N/A |
|  |  |

* **mainEmail** Email\*
* **confEmail** Confirm Email\*
* **passPort** Passport #:
* **beneficiary** Beneficiary
* **relationship** Relationship

**\*\*\* Only Applicable if Traveler {n} DOB was Entered**

* **t{n}First** Traveler {n} First Name\*
* **t{n}Middle** Traveler {n} Middle Name
* **t{n}Last** Traveler {n} Last Name\*
* **t{n}Gender** Traveler {n} Gender\*

|  |  |
| --- | --- |
| Male\*  Female | Male  Female |
|  |  |
|  |  |

## Home Address

* **street** Street or PO\*
* **subdivision** Subdivision\*  
   (CITY OR TOWN, Other Principal Subdivision (such as PROVINCE, STATE, or COUNTY) and POSTAL CODE\*
* **phone** Primary Phone\*
* **homecountry** Country\*

[Country Values.docx](file:///C:\Users\Public\Documents\OrderGenerationDocs\Country%20Of%20Residence%20Values.docx)

## Process Credit Card

* **cc\_street** Street Address\*
* **cc\_city** City\*
* **cc\_statecode** State\*
* **cc\_postalcode** Zip\*
* **cc\_number** Card Number:   
   We Accept Visa, Master Card or Discover Card\*
* **cc\_month** Card Expiration Month\*

|  |  |
| --- | --- |
| January\*  February  March  April  May  June  July  August  September  October  November  December | 01  02  03  04  05  06  07  08  09  10  11  12 |

* **cc\_year** Card Expiration Year \*
* **cc\_cvv** CVV is the Credit Card Security Code. \*

## Bypass Payment

If your agency has made alternative contractual payment arrangements with Trawick International, the service provides a mechanism to the requirement to process payment. Please see the details below.

bypass\_pmt = "true"   
pmt\_tran\_id = ???   
pmt\_authcode =???   
pmt\_amount = $$$   
payer\_name = “Payer Name” – This is the name on the credit card.

payee="Payee Name" -- This is not mandatory but is a nice to have   
admin\_user = "{trawick assigned}"   
admin\_pwd= "{trawick assigned}"

The **admin\_user** and **admin\_pwd** must match those values associated with your agent account record as identified by agent\_id. (See Agent Identification below)

# Agent Identification

In order to get credit for a sale, you must pass your Trawick assigned **agent\_id** into the order service. This can be a form value or a query string value. Additionally, the order service allows you to also pass your own reference number that will be associated with the processed enrollment. This field is **agent\_ref**, no validation is performed on the **agent\_ref** field.

# Service Response:

Response will be a JSON String containing the following values

"ProdcuctId" , "OrderRequestId" , "PrimaryMemberId" , "OrderStatusMessage" , "OrderStatusCode" ,

"TotalPrice" , “ExceptionMessage”

|  |  |
| --- | --- |
| **OrderStatusCode** | **OrderStatusMessage** |
| 1 | Success |
| 2 | Order processed successfully, sending of confirmation email failed. |
| -10 | Invalid Product |
| -100 | Generic error - OrderStatusMessage varies |
| -101 | Invalid effective date |
| -200 | Payment Error |

HTTP 500: Error if a system failure occurs.